



Your student was referred to teletherapy with Hazel Health!

Here's what to expect

Hazel Health therapists help students cope with their feelings through virtual teletherapy sessions.

- No out-of-pocket costs.
- Support for all students—insured or uninsured.

Your student was referred by a school staff member to Hazel Health. Here's what you can expect next:

1. Enrollment call 10 minutes

Within 48 hours of the referral, a Hazel team member will call you to:

- Help you complete the consent form and collect insurance information
 - If your student is not insured, they can still receive care at no cost*
- Walk you through the process
- Answer your questions
- Support account set-up
- Schedule your student's intake visit

2. Intake visit ~ 75 minutes

The Hazel therapist conducts an assessment and works with you and your student to understand your student's unique needs.

A legal guardian is expected to attend this session for at least the first 30 minutes to ensure we have a full understanding of the your student's health history.

3. Weekly teletherapy ~ 45 minutes

The Hazel therapist develops a personalized, evidence-based teletherapy program.

Your student participates in weekly teletherapy sessions with their Hazel Health therapist.

4. Care beyond Hazel

If your student needs long term care, the Hazel therapist will make a request of our family resource manager (FRM) team to follow up with your family.

Our FRMs will recommend three community providers to consider based on your family's needs.

Scan for
FAQ info



Have more questions?

Find your district's sign-up page at my.hazel.co/hawaiipublicschools